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# DIRECTORY OF ICT SUPPORT SERVICES

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Written by: East London ICT Project  
March 2009



# Updated September 2008 • DIRECTORY OF ICT SUPPORT SERVICES EAST LONDON ICT PROJECT

## PURPOSE

Buying or negotiating for ICT support services can be daunting. Where do you start? How do you plan for technology? What questions do you ask potential suppliers and vendors? Who provides ICT support to the voluntary sector? Where can I get information on potential suppliers?

The ICT Directory aims to address the last two issues. It was compiled from responses to our survey mapping the provision of ICT support to the voluntary sector and research by the ICT Team. Our aim is to provide choice. This directory does not recommend any of the organisations listed. It is up to you to satisfy yourself that the ICT consultant will provide the services that you require.

If you are an organisation that provides ICT support services to the voluntary sector and would like to be added to the directory please complete the ICT Survey form ([www.hackneyvoluntaryaction.org/id118.html](http://www.hackneyvoluntaryaction.org/id118.html))

For additional information on the project or for downloadable guides and information visit the project website at <http://www.elcvnetwork.org.uk/support/ict/>

## HOW TO USE THIS DIRECTORY

This directory is divided into three parts.

- Part A: Type of Organisation
- Part B: Summary Services
- Part C

The directory is organised alphabetically and split into two parts: **(i)** those offering ICT technical support, advice and consultancy services, and **(ii)** those offering ICT training, access to free Internet and ICT volunteering services.

## East London Network

The East London Network covers the London Boroughs of Barking & Dagenham, Bexley, Greenwich, Hackney, Havering, Lewisham, Newham, Redbridge, Tower Hamlets and The City.

### ELN CONTACT DETAILS

Alice Wallace (Coordinator)  
[alice.wallace@elcvnetwork.org.uk](mailto:alice.wallace@elcvnetwork.org.uk)

Andrea Chott (Coordinator)  
[andrea.chott@elcvnetwork.org.uk](mailto:andrea.chott@elcvnetwork.org.uk)

Josephine Mason (Administrator)  
[josephine.mason@elcvnetwork.org.uk](mailto:josephine.mason@elcvnetwork.org.uk)

**East London CVS Network**  
**Burford Business Centre**  
**1<sup>ST</sup> Floor**  
**11 Burford Road**  
**Stratford**  
**London**  
**E15 2ST**

**T: 020 8519 9500 ext. 2**  
**E: [info@elcvnetwork.org.uk](mailto:info@elcvnetwork.org.uk)**

## PART A: TYPE OF ORGANISATION

### PRIVATE CONSULTANTS

appiChar Ltd  
Blue Lizard  
ComSat Systems  
Co-operative Systems  
Gallery Partnership, The  
JADe  
John Pipal  
Network Resource Ltd  
Omega Alpha  
O-Regen  
ProHelp London  
Small Business Computing  
TCL Communications

### FREELANCE CONSULTANTS

Hugh Barnard  
Jason King  
R J Partners

### VOLUNTARY SECTOR PROVIDERS

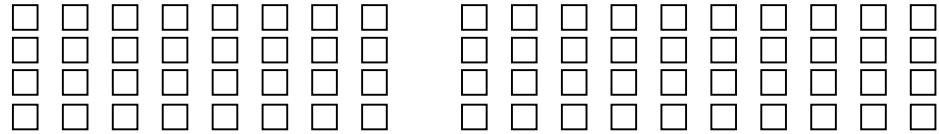
Account 3  
Age Concern Hackney  
Best Computer Training  
Centre for Vocational Skills  
Centreprise Trust  
Collabor8  
Comm Tech  
ELATT  
Environmental People's Organisation  
Futuretrend Technologies Ltd  
Hackney Voluntary Action  
Harmony House  
IRIE Dance Theatre  
Lasa  
North Downham Training Project  
North London Muslim Community Centre  
Nyatae  
Springboard Hackney Trust  
Turkish Education Group  
UK Online Centres  
UXL Centre

Whitmore IT  
Wise Owls Enterprising East End  
Women's Resource Centre (WRC)



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London Community College  
Network Resource Ltd  
North Downham Training Project  
North London Muslim Community Centre  
Nyatae  
Omega Alpha  
O-Regen  
Pepsy Resource Centre  
ProHelp London  
Regen Consortium Ltd  
R J Partners  
Small Business Computing  
Springboard Hackney Trust  
TCL Communications  
Turkish Education Group  
UK Online Centres  
UXL Centre  
Whitmore IT  
Wise Owls Enterprising East End  
Women's Resource Centre (WRC)



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### Account 3

Unit 307-309 Third Floor  
Green Health Buisness Centre  
3 Cold Lane  
Bethnal Green  
London E2 6JB  
**Tel:** 020 7739 - 7720  
**Email:** tonim@account3.org.uk  
**Web:** www.account3.org.uk

**Services:** IT courses for women  
**Area(s):** Greenwich, Tower Hamlets

### Hackney Silver Surfers

52 The Lawns  
Matthias road  
London N16 8QD  
**Tel:** 020 7254 2183  
**Email:** richardbrine@ageconcernhackney.org.uk  
**Web:** http://hackneysilversurfers.org.uk

**Services:** Advice, training and free internet for  
Hackney residents aged 50+  
**Area(s):** Hackney

### appiChar Ltd

2 Charlotte Road  
London EC2A 3DH  
**Tel:** 0845 456 3970/Helpdesk: ext 71  
**Email:** info@appichar.co.uk  
**Web:** www.appichar.co.uk

**Services:** Consultancy service  
**Area(s):** Pan London

### Best Computer Training

Suite 3.21, Whitechapel Techonology Centre  
65 Whitechapel Road  
London E1 1DU  
**Tel:** 020 7254 1032  
**Email:** best@weareonline.co.uk  
**Web:** www.weareonline.co.uk

**Services:** Training for Individuals  
**Area(s):** East London

### Blue Lizard Ltd

18 Victoria Park Square  
London  
E2 9PF  
**Tel:** 020 8558 2405  
**Email:** er@thebluelizard.co.uk  
**Web:** www.thebluelizard.co.uk

**Services:** Technical support and network  
services to small businesses and charities  
**Area(s):** Pan London

### Centre for Vocational Skills

36 Marlborough Avenue  
London E8 4JP  
**Tel:** 020 7275 9267  
**Email:** obiadimaby@blueyonder.co.uk  
**Web:**

**Services:** Training  
**Area(s):** Hackney

### Centreprise Trust

136-138 Kingsland High Street  
London E8 2NS  
**Tel:** 020 7254 9632  
**Email:** director@centreprisetrust.org.uk  
**Web:** www.centerprisetrust.org.uk

**Services:** IT Learning Centre  
**Area(s):** Hackney

### Collabor8

**Tel:** 0845 226 5516  
**Email:** info@collabor8.org.uk  
**Web:** www.collabor8.org.uk

**Services:** EU funded project to provide IT  
support for African and Caribbean businesses  
**Area(s):** Hackney, Newham, Tower Hamlets

### Comm Tech

205 Amesbury Avenue  
SW2 3BL  
**Tel:** 020 8671 5555  
**Email:** info@communitytechnology.org.uk  
**Web:** www.communitytechnology.org.uk

**Services:** IT support services to non-profits,  
charities and other community groups  
**Area(s):** Pan London

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### **ComSat Systems**

107 Kingsfield Avenue  
North Harrow London  
HA2 6AR  
**Tel:** 020 8621 7193  
**Email:** info@comsat2000.com  
**Web:** www.comsat2000.com

**Services:** Network consultancy, installation and general IT support  
**Area(s):** Pan London

### **Co-operative Systems**

20 Miles Street  
London SW8 1SD  
**Tel:** 020 7793 0395  
**Email:** team@coopsys.net  
**Web:** www.coopsys.net

**Services:** IT support services (hardware and software) to charities, NGOs and the voluntary sector  
**Area(s):** Pan London

### **ELATT**

260-264 Kingsland Road  
London E8 4DG  
**Tel:** 020 7275 6750  
**Email:** enquiries@elatt.org.uk  
**Web:** www.elatt.org.uk

**Services:** Free vocational / accredited IT training for unemployed adults  
**Area(s):** Hackney, Tower Hamlets

### **Environmental People's Organisation**

c/o 12 Langdale Close  
Dagenham  
Essex RM8 1XY  
**Tel:** 020 8590 9151  
**Email:** eponews@hotmail.com  
**Web:**

**Services:** Training and Back office support (Faxing)  
**Area(s):** Barking and Dagenham

### **Futuretrend Technologies Ltd**

Kingswell House  
81 Southbury Road  
Enfield EN1 1PJ  
Middlesex EN3 4HR  
**Tel:** 0208 4432888/0845 686 2888  
**Email:** femi@futuretrend.co.uk  
**Web:** www.futuretrend.co.uk

**Services:** Training and Development for small businesses, VCOs, female entrepreneurs and BME clients  
**Area(s):** Hackney, Tower Hamlets

### **Gallery Partnership, The**

53-55 The Hop Exchange  
Bankside 24 Southwark St  
London SE1 1TV  
**Tel:** 020 7096 2800  
**Email:** info@gallerypartnership.co.uk  
**Web:** www.gallerypartnership.co.uk  
**Services:** Network support to small/medium sized organisations in East London  
**Area(s):** East London

### **Hackney Voluntary Action**

92 Dalston Lane  
London E8 1NG  
**Tel:** 020 7241 4443  
**Email:** info@hackneyvoluntaryaction.org.uk  
**Web:** www.hackneyvoluntaryaction.org.uk

**Services:** ICT advice + support  
**Area(s):** Hackney

### **Happy Computers**

Cityside House  
40 Adler Street  
London, E1 1EE,  
**Tel:** 020 7375 7300  
**Email:** happy@happy.co.uk  
**Web:** www.happycomputers.co.uk

**Services:** IT Training, online courses,  
**Area(s):** Pan London

### **Harmony House**

Baden Powell Close  
Goresbrook Road  
Essex RM9 6XG  
**Tel:** 020 8333 5598  
**Email:** seyi@harmonyhouse.ac.uk  
**Web:** www.harmonyhouse.org.uk

**Services:** Training  
**Area(s):** Barking and Dagenham

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### IRIE Dance Theatre

MoonShot Centre  
Fordham Park Angus Street  
New Cross London SE14 6LU  
**Tel:** 020 8691 6099  
**Email:** info@iriedancetheatre.org  
**Web:** www.iriedancetheatre.org

**Services:** Free IT training to local unemployed people  
**Area(s):** Lewisham

### JADe Management Centre

PO Box 254  
Bicester OX25 2ZX  
**Tel:** 0870 760 6262  
**Email:** busdev@jadegroup.co.uk  
**Web:** www.jadegroup.co.uk

**Services:** Network consultancy, installation and support  
**Area(s):** Pan London

### Jason King

**Tel:** 07753 685 558  
**Email:** jason@kingjason.co.uk  
**Web:** www.kingjason.co.uk

**Services:** Web and Database design, Training and tailored ICT support  
**Area(s):** Pan London

### John Pipal

Pipal Associates  
18 Victoria Park Square  
London E2 9PF  
**Tel:** 020 8981 5522  
**Email:** john@pipal.net  
**Web:** www.pipal.net

**Services:** Consultancy service  
**Area(s):** Pan London

### Lasa

Information Systems Team  
Universal House  
88-94 Wentworth Street  
London E1 7SA  
**Tel:** 020 7377 2748  
**Email:** ist@lasa.org.uk  
**Web:** www.lasa.org.uk

**Services:** ICT Healthcheck and Advice and Technical support  
**Area(s):** Pan London

### Network Resource Ltd

Head Office  
250 Main Rd  
Gidea Park  
Romford Essex RM2 5EQ  
**Tel:** 0845 643 0710  
**Email:** info@netres.co.uk  
**Web:** www.netres.co.uk

**Services:** Network installations, hardware and software supply, ISP, Technical support  
**Area(s):** Pan London

### North Downham Training Project

Concept House Room 103  
Boundfield Road  
Catford  
London SE6 1PF  
**Tel:** 020 8698 7436  
**E:** information@northdownhamtraining.co.uk  
**W:** www.northdownhamtraining.co.uk

**Services:** Training  
**Area(s):** Lewisham

### North London Muslim Community Centre

UK Online Centre  
66-68 Cazenove Road  
London N16 6AA  
**Tel:** 020 8806 1147  
**Email:** admin@nlmcc.org.uk  
**Web:** www.nlmcc.org.uk

**Services:** Training, Free Internet Access  
**Area(s):**

### Nyatae

PO Box 44582  
London SE18 5XL  
**Tel:** 020 8317 4784  
**Email:** info@nyatae.org.uk  
**Web:** www.nyatae.org.uk

**Services:** Advice and training for BME individuals and organisations  
**Area(s):** Pan London

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### Omega Alpha

2<sup>nd</sup> floor 59 freelanets Road Bromley Kent BR1  
3HZ  
**Tel:** 020 8249 3106  
**Email:** services@omega-alpha.com  
**Web:** www.omega-alpha.com

**Services:** Advice, ICT consultancy, project management, web design and databases.  
**Area(s):** Pan London

### O-Regen

321 High Road Pleytonstone E11 4JT  
**Tel:** 020 8988 8800  
**Email:** gnoi-lartey@click-o-regen.co.uk  
**Web:** www.o-regen.co.uk

**Services:** Technical advice and support, training  
**Area(s):** Hackney Newham

### ProHelp London

c/o Business in the Community  
137 Shepherdess Walk  
London N1 7RQ  
**Tel:** 020 7566 8657  
**Email:** sarahchowdhurys@bitc.org.uk  
**Web:** www.prohelp-london.org.uk

**Services:** National network of professional firms offering free support to the voluntary sector  
**Area(s):** Pan London

### Rj Partners

1-2 Universal House  
88-94 Wentworth Street  
London E1 7SA  
**Tel:** 0207 183 0883  
**Email:** roger.jones@rjpartners.co.uk  
**Web:** www.rjga.co.uk

**Services:** Network consultancy and information systems  
**Area(s):** Pan London

### Small Business Computing

The Foundry  
156 Blackfriars Road  
London SE1 8EN  
**Tel:** 0800 298 6830  
**Email:** enquires@smallbusiness.com  
**Web:** www.smallbizcomputing.com

**Services:** Technical advice, Management Consultancy services  
**Area(s):** Pan London

### Springboard Hackney Trust

1 Downham Road  
London N1 5AA  
**Tel:** 020 7684 2345  
**Email:** info@springboardht.org.uk  
**Web:** www.springboardht.org.uk

**Services:** Training, Advice, Technical Support and ICT Volunteering  
**Area(s):** Hackney

### TCL Communications

89 Queenmill Rd  
London SWB 6JR  
**Tel:** 020 7381 1321  
**Email:** turkisheducation@aol.com  
**Web:** www.teeg.org.uk

**Services:** Telecommunications, Networking  
**Area(s):** Pan London

### Turkish Education Group

2 Newington Green Road  
London N14 4RX  
**Tel:** 020 7226 8647  
**Email:** turkisheducation@aol.com  
**Web:**

**Services:** Training  
**Area(s):** Hackney

### UK Online Centres

**Tel:** 0800 77 1234  
**Email:**  
**Web:** http://www.ufi.com/ukol

**Services:** Directory to find nearest UK Online Centre  
**Area(s):** National

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**UXL Centre**

80 Eastway  
London E9 5JH  
**Tel:** 020 8533 6555  
**Email:** [info@uxl.org.uk](mailto:info@uxl.org.uk)  
**Web:** [www.uxl.org.uk](http://www.uxl.org.uk)

**Services:** Vocational training for the unemployed  
**Area(s):** Hackney

**Training For Life  
Whitmore IT**

Shoreditch Family Learning Centre  
51 Grange Street  
Bridport Place  
London N1 5JN  
**Tel:** 020 7613 8170  
**Email:** [info@trainingforlife.org](mailto:info@trainingforlife.org)  
**Web:** <http://home.siteforlife.org.uk/whitmore/whitmorehome.cfm>

**Services:** Training and Free Internet access  
**Area(s):** Hackney

**Wise Owls Enterprising East End**

Suite 7 St Margaret's House  
15 Old Ford Road  
London E2 9PJ  
**Tel:** 020 8983 9716  
**Email:** [webmaster@wiseowls.co.uk](mailto:webmaster@wiseowls.co.uk)  
**Web:** [www.wiseowls.co.uk](http://www.wiseowls.co.uk)

**Services:** Training  
**Area(s):** Hackney

**Women's Resource Centre  
(WRC)**

33-41 Dallington Street  
Ground East  
London EC1V 0BB  
**Tel:** 020 7324 3030  
**Email:** [reception@wrc.org.uk](mailto:reception@wrc.org.uk)  
**Web:** [www.wrc.org.uk](http://www.wrc.org.uk)

**Services:** Training and Advice for Women  
**Area(s):** Pan London

Women into ICT & Creative Entrepreneurship