
DIRECTORY OF ICT SUPPORT SERVICES



Written by: East London ICT Project
October 2006



Updated October 2007 • DIRECTORY OF ICT SUPPORT SERVICES EAST LONDON ICT PROJECT

PURPOSE

Buying or negotiating for ICT support services can be daunting. Where do you start? How do you plan for technology? What questions do you ask potential suppliers and vendors? Who provides ICT support to the voluntary sector? Where can I get information on potential suppliers?

The ICT Directory aims to address the last two issues. It was compiled from responses to our survey mapping the provision of ICT support to the voluntary sector and research by the ICT Team. Our aim is to provide choice. This directory does not recommend any of the organisations listed. It is up to you to satisfy yourself that the ICT consultant will provide the services that you require.

If you are an organisation that provides ICT support services to the voluntary sector and would like to be added to the directory please complete the ICT Survey form (www.hackneyvoluntaryaction.org/id118.html)

For additional information on the project or for downloadable guides and information visit the project website at <http://www.elcvnetwork.org.uk/support/ict/>

HOW TO USE THIS DIRECTORY

This directory is divided into three parts.

- Part A: Type of Organisation
- Part B: Summary Services
- Part C

The directory is organised alphabetically and split into two parts: **(i)** those offering ICT technical support, advice and consultancy services, and **(ii)** those offering ICT training, access to free Internet and ICT volunteering services.

East London Network

The East London Network covers the London Boroughs of Barking & Dagenham, Bexley, Greenwich, Hackney, Havering, Lewisham, Newham, Redbridge, Tower Hamlets and The City.

ELN CONTACT DETAILS

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Romford
RM1 3NH

T: 01708 778060
E: info@elcvnetwork.org.uk

PART A: TYPE OF ORGANISATION

PRIVATE CONSULTANTS

appiChar Ltd
Blue Lizard
CCT Integrated Systems
ComSat Systems
Co-operative Systems
Dataware Consultancy Centre Ltd
Gallery Partnership, The
JADe
John Pipal
Network Resource Ltd
Omega Alpha
O-Regen
ProHelp London
Regen Consortium Ltd
Small Business Computing
TCL Communications
The Innovatory

FREELANCE CONSULTANTS

Hugh Barnard
Jason King
Roger Jones

VOLUNTARY SECTOR PROVIDERS

Account 3
Adult Dyslexia Organisation
Age Concern Hackney
Best Computer Training
Centre for Vocational Skills
Centreprise Trust
Collabor8
Comm Tech
ELATT
Environmental People's Organisation
Futuretrend Technologies Ltd
Hackney Voluntary Action
Harmony House
IRIE Dance Theatre
Lasa
Leanne Weekes
London Community College
North Downham Training Project
North London Muslim Community Centre
Nyatae
Peabody Trust
Pepsy Resource Centre
Springboard Hackney Trust
Turkish Education Group
UK Online Centres
UXL Centre

Whitmore IT
Wise Owls Enterprising East End
Women's Resource Centre (WRC)

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Account 3

1 - 9 Birkbeck Street
Bethnal Green
London E2 6JY
Tel: 020 7739 - 7720
Email: tonim@account3.org.uk
Web: www.account3.org.uk

Services: IT courses for women
Area(s): Greenwich, Tower Hamlets

Adult Dyslexia Organisation

147 Rushey Green
Catford
London SE6 4BQ
Tel: 020 8854 8882
Email: cyril@cyc-training.freemove.org.uk
Web:

Services: Training
Area(s): Greenwich

Age Concern Hackney

52 The Lawns
Matthias road
London N16 8QD
Tel: 020 7254 2183
Email: richardbrine@ageconcernhackney.org.uk
Web: http://hackneysilver surfers.org.uk

Services: Advice, training and free internet for
Hackney residents aged 50+
Area(s): Hackney

appiChar Ltd

Summit House
13 High Street
Wanstead
London E11 2AA
Tel: 0845 456 3970
Email: info@appichar.co.uk
Web: www.appichar.co.uk

Services: Consultancy service
Area(s): Pan London

Best Computer Training

UK Online Centre (IDS)
155 Stoke Newington Road
London N16 8BP
Tel: 020 7254 1032
Email: best@weareonline.co.uk
Web: www.weareonline.co.uk

Services: Training for Individuals
Area(s): East London

Blue Lizard

18 Victoria Park Square
London E2 9FB
Tel: 020 8558 2405
Email: er@thebluelizard.co.uk
Web: www.thebluelizard.co.uk

Services: Technical support and network
services to small businesses and charities
Area(s): Pan London

CCT Integrated Systems

Suite 1
The Innovation Centre
225 Marsh Wall
London E14 9FW
Tel: 020 7531 2600
Email: enquiries@cctsystems.co.uk
Web: www.cctsystems.co.uk

Services: Consultancy, Telecommunications
Area(s): Pan London

Centre for Vocational Skills

36 Marlborough Avenue
London E8 4JP
Tel: 020 7275 9267
Email: aadimalyobi@aol.com
Web:

Services: Training
Area(s): Hackney

Centreprise Trust

136-138 Kingsland High Street
London E8 2NS
Tel: 020 7923 7745
Email:
Web: www.centerprisetrust.org.uk

Services: IT Learning Centre
Area(s): Hackney

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Collabor8

Tel: 0845 226 5516
Email: info@collabor8.org.uk
Web: www.collabor8.org.uk

Services: EU funded project to provide IT support for African and Caribbean businesses
Area(s): Hackney, Newham, Tower Hamlets

Comm Tech

205 Amesbury Avenue
SW2 3BL
Tel: 020 7733 3334
Email: info@communitytechnology.org.uk
Web: www.communitytechnology.org.uk

Services: IT support services to non-profits, charities and other community groups
Area(s): Pan London

ComSat Systems

107 Kingsfield Avenue
North Harrow
Middlesex HA2 6AR
Tel: 020 8621 7193
Email: info@comsat2000.com
Web: www.comsat2000.com

Services: Network consultancy, installation and general IT support
Area(s): Pan London

Co-operative Systems

20 Miles Street
London SW8 1SD
Tel: 020 7793 0395
Email: team@coopsys.net
Web: www.coopsys.net

Services: IT support services (hardware and software) to charities, NGOs and the voluntary sector
Area(s): Pan London

Dataware Consultancy Centre Ltd

Lincoln House
5 George Street
Grays
Essex RM17 6LY
Tel: 01375 383874
Email: tina@subscriber.co.uk
Web: www.subscriber.co.uk

Services: Database developer
Area(s): Pan London

ELATT

260-264 Kingsland Road
London E8 4DG
Tel: 020 7275 6750
Email: enquiries@elatt.org.uk
Web: www.elatt.org.uk

Services: Free vocational / accredited IT training for unemployed adults
Area(s): Hackney, Tower Hamlets

Environmental People's Organisation

c/o 12 Langdale Close
Dagenham
Essex RM8 1XY
Tel: 020 8590 9151
Email: eponews@hotmail.com
Web:

Services: Training and Back office support (Faxing)
Area(s): Barking and Dagenham

Futuretrend Technologies Ltd

Kingswell House
453 Southbury Road
Enfield
Middlesex EN3 4HR
Tel: 020 8443 1888
Email: femi@futuretrend.co.uk
Web: www.futuretrend.co.uk

Services: Training and Development for small businesses, VCOs, female entrepreneurs and BME clients
Area(s): Hackney, Tower Hamlets

Gallery Partnership, The

Friars House
157-168 Blackfriars Road
London SE1 8EZ
Tel: 020 7620 1180
Email: info@gallerypartnership.co.uk
Web: www.gallerypartnership.co.uk

Services: Network support to small/medium sized organisations in Central/ South East London
Area(s): Pan London

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Hackney Voluntary Action

92 Dalston Lane
London E8 1NG
Tel: 020 7241 4443
Email: info@hackneyvoluntaryaction.org.uk
Web: www.hackneyvoluntaryaction.org.uk

Services: Training, Free Internet Access, Back office support (Faxing, Equipment Hire, Photocopy, Laminate)
Area(s): Hackney

Happy Computers

Cityside House
40 Adler Street
London, E1 1EE,
Tel: 020 7375 7300
Email: happy@happy.co.uk
Web: www.happycomputers.co.uk

Services: IT Training, online courses,
Area(s): Pan London

Harmony House

Baden Powell Close
Goresbrook Road
Essex RM9 6XG
Tel: 020 8333 5598
Email: seyi@harmonyhouse.ac.uk
Web:

Services: Training
Area(s): Barking and Dagenham

Hugh Barnard

Tel: 020 8806 5717
Email:
Web: http://hughbarnard.org

Services: Freelance consulting (open source), Programming (Perl, PHP, Java, MySql, web) and teaching
Area(s): Pan London

IRIE Dance Theatre

The Deptford Albany
Douglas Way, Deptford
London SE8 4AG
Tel: 020 8691 6099
Email: dance@irie.inuk.com
Web:

Services: Free IT training to local unemployed people
Area(s): Lewisham

JADe

PO Box 254
Bicester OX25 2ZX
Tel: 0870 760 6262
Email: busdev@jadegroup.co.uk
Web: www.jadegroup.co.uk

Services: Network consultancy, installation and support
Area(s): Pan London

Jason King

Tel: 07753 685 558
Email: jason@kingjason.co.uk
Web: www.kingjason.co.uk

Services: Web and Database design, Training and tailored ICT support
Area(s): Pan London

John Pipal

Tel: 020 8981 5522
Email: john@pipal.net
Web: www.pipal.net

Services: Consultancy service
Area(s): Pan London

Lasa

Information Systems Team
Universal House
88-94 Wentworth Street
London E1 7SA
Tel: 020 7377 1226
Email: ist@lasa.org.uk
Web: www.lasa.org.uk

Services: ICT Healthcheck and Advice and Technical support
Area(s): Pan London

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Leanne Weekes

Tel: 01708 707 287

Email: leanneweekes@hotmail.com

Web:

Services: Technical support (hardware and software)

Area(s): Pan London

London Community College

Astra House

Arklow Road

New Cross

London SE14 6EB

Tel: 0800 783 9313

Email: milton.lee@btconnect.com

Web: www.londoncommunitycollege.com

Services: Accredited ICT Training

Area(s): Pan London

Network Resource Ltd

Balfour House

390/398 High Road

Ilford

Essex IG1 1TL

Tel: 020 8911 6600

Email: info@netres.co.uk

Web: www.netres.co.uk

Services: Network installations, hardware and software supply, ISP, Technical support

Area(s): Pan London

North Downham Training Project

Concept House Room 103

Boundfield Road

Catford

London SE6 1PF

Tel: 020 8698 7436

Email: info@ndtp.org.uk

Web: www.ndtp.org.uk

Services: Training

Area(s): Lewisham

**North London Muslim
Community Centre**

UK Online Centre

66-68 Cazenove Road

London N16 6AA

Tel: 020 8806 1147

Email: admin@nlmcc.org.uk

Web: www.nlmcc.org.uk

Services: Training, Free Internet Access

Area(s):

Nyatae

PO Box 44582

London SE18 5XL

Tel: 020 8317 4784

Email: info@nyatae.org.uk

Web: www.nyatae.org.uk

Services: Advice and training for BME individuals and organisations

Area(s): Pan London

Omega Alpha

102 Heathcote Road

Twickenham

Middlesex TW1 1SD

Tel: 07958 292990

Email: services@omega-alpha.com

Web: www.omega-alpha.com

Services: Advice, ICT consultancy, project management, web design and databases.

Area(s): Pan London

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O-Regen

The Paradox Centre
3 Ching Way
Chingford
London E4 8YE
Tel: 020 8988 8800
Email: gnoi-lartey@click-o-regen.co.uk
Web: www.o-regen.co.uk

Services: Technical advice and support, training
Area(s): Hackney Newham

Peabody Trust

Digital Learning Ring
183 Dalston Lane
London E8 1HL
Tel: 020 8533 9611
Email: nigelr@peabody.org.uk
Web: www.peabody.org.uk

Services: Training and Free internet access for clients in E5 + E9 postcodes
Area(s): Hackney

Pepsy Resource Centre

Old Library
Deptford Strand
London SE8 3BA
Tel: 020 8694 2883
Email: prc2000@totalise.co.uk
Web:

Services: Training
Area(s): Lewisham

ProHelp London

c/o Business in the Community
137 Shepherdess Walk
London N1 7RQ
Tel: 020 7566 8657
Email: katy.miles@bitc.org.uk
Web: www.prohelp-london.org.uk

Services: National network of professional firms offering free support to the voluntary sector
Area(s): Pan London

Regen Consortium Ltd

The Government Building
35 Beechwood Road
London E8 3DY
Tel: 0870 020 1597
Email: contact@regen-consortium.com
Web: www.regen-consortium.com

Services: ICT strategic planning consultants
Area(s): Pan London

Roger Jones

Tel: 07957 663 094
Email: rog@roga.co.uk
Web: www.roga.co.uk

Services: Network consultancy and information systems
Area(s): Pan London

Small Business Computing

The Foundry
156 Blackfriars Road
London SE1 8EN
Tel: 0800 298 6830
Email:
Web: www.smallbizcomputing.com

Services: Technical advice, Management Consultancy services
Area(s): Pan London

Springboard Hackney Trust

1 Downham Road
London N1 5AA
Tel: 020 7684 2345
Email: jj@springboardht.org.uk
Web: www.springboardht.org.uk

Services: Training, Advice, Technical Support and ICT Volunteering
Area(s): Hackney

TCL Communications

67 Crabtree Lane
London SW6 6LP
Tel: 020 7381 1321
Email:
Web:

Services: Telecommunications, Networking
Area(s): Pan London

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The Innovatory

Unit 28-32 The Forum
Independent Place
Shacklewell Lane
London E8 2HD
Tel: 020 7275 8195
Email: enquiries@theinnovatory.com
Web: www.theinnovatory.com

Services: Training
Area(s): Hackney

Turkish Education Group

2 Newington Green Road
London N14 4RX
Tel: 020 7226 8647
Email: turkisheducation@aol.com
Web:

Services: Training
Area(s): Hackney

UK Online Centres

Tel: 0800 77 1234
Email:
Web: <http://www.ufi.com/ukol>

Services: Directory to find nearest UK Online Centre
Area(s): National

UXL Centre

80 Eastway
London E9 5JH
Tel: 020 8533 6555
Email: info@uxl.org.uk
Web: www.uxl.org.uk

Services: Vocational training for the unemployed
Area(s): Hackney

Whitmore IT

Shoreditch Family Learning Centre
51 Grange Street
Bridport Place
London N1 5JN
Tel: 020 7613 8170
Email: info@trainingforlife.org
Web: <http://home.siteforlife.org.uk/whitmore/whitmorehome.cfm>

Services: Training and Free Internet access
Area(s): Hackney

Wise Owls Enterprising East End

Suite 7 St Margaret's House
15 Old Ford Road
London E2 9PJ
Tel: 020 8983 5713
Email: webmaster@wiseowls.co.uk
Web: www.wiseowls.co.uk

Services: Training
Area(s): Hackney

**Women's Resource Centre
(WRC)**

33-41 Dallington Street
London EC1V 0BB
Tel: 020 7324 3030
Email: nicole@wrc.org.uk
Web: www.wrc.org.uk

Services: Training and Advice for Women
Area(s): Pan London

Women into ICT & Creative Entrepreneurship